

Best practices and tips

# Preparing for an Interview



### **Presenter Slide**



**Emikhe Tisor** 

Recruiting Manager, NYC

## Who we are - Recruiting team managers



Bree Glover (she/they) Senior Recruiting Manager, Los Angeles Cohort 9, Spring 2016



Katherine Martinez (she/her Recruiting Manager New York Cohort 153, Fall 2021



Jericho Lazo (he/they)
Senior Recruiting Manager
San Jose
Cohort 89, Spring 2020



Mike Thomas (he/him)
Recruiting Manager
Chicago



Erica Torres (she/her)
Senior Recruiting Manager
San Francisco
Cohort 117, Fall 2020



Emikhe Tisor (she/her)
Recruiting Manager
New York



Justin Childs (he/him)
Recruiting Manager
Miami



Steven Valdez (he/him)
Recruiting Manager
New York
Cohort 198, Spring 2022



## **Agenda**

- Know your interviewer
- Research questions
- STAR Method
- De-stressing
- About COOP

# What word comes to mind when you think of job interviews?



# Know your interviewer





### Research the company

- Research the company, it's values, and its culture
- Research the person who will be interviewing you
- Prepare questions to ask about the company, the role and the interviewer's role
- Have answers to the questions what are your strength and weaknesses; tell us a little about yourself



### Research yourself!

- Carefully examine the job description
- Consider why you are interviewing and your qualifications
- Practice your speaking voice and body language
- Pinpoint your best qualities to better sell yourself

- If you cannot identify company attire, go with business casual
- For virtual interviews keep video on and audio muted when not speaking to prevent background noise
- Have notes (talking/ research points) on hand in case you freeze during the interview
   BUT do not use it unless you must.



# Research questions



# Follow-up questions

- 1. How long have you been in the organization and how many job titles have you held?
- 2. What is your favorite part about working for this company?
- 3. Is there anything in my resume or anything we discussed today that instils doubt in my capabilities to excel in this role?
- **4.** What does a typical day/ work week look like?
- **5.** What would my onboarding process look like? Will there be sufficient support and training?

# Have answers for your weakness

"I really can't think of anything, I'm pretty perfect" - NO!

"I'm always late, never on time, jajja"- NO!

#### **Try this instead!**

"I often have trouble saying no because I am a team player and want to help others, however I also need to not overflow my own plate. It's something I recognize and am actively working on."

"Sometimes I have difficulty asking for help when needed. I like to get my work done quickly and efficiently. It's something I am actively working on."

# STAR method &



#### **STAR** method

#### **Situation**

#### Set the scene!

This is where you provide context of your situation. The who, the what, the when.

#### Task

# Describe what you had to do and why.

- Challenges
- Deadlines
- Issues

#### Action

# Describe the steps you to took to come up with a solution.

- Initiative
- Leadership
- Teamwork

#### Result

# Describe the results of your actions.

- Lessons
- Improvements
- Achievements



# When do I use this method?

This is used for questions that ask real-life examples of how you dealt with a certain situation in the past.

#### Ways to recognize these questions:

- Tell me about a time when....
- What do you do when....
- Give me an example of.....

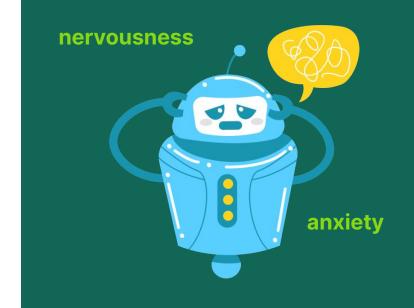


# De-stressing yourself



## **Open discussion**

What are some examples of thoughts or worries that often come up before an interview?



# Relax your mind and body

- Listen to a relaxing or energizing playlist on your way to the interview
- Consider lightly exercising prior to leaving home
- Think about what you eat
- Meditate on the purpose behind the interview
- Practice deep breathing to slow your heart rate
- Give yourself a pep talk, or repeat a positive affirmation
- Remember that you're human, mistakes will happen



# Arrive on time with your resume

- Print hard copies of your resume to hand out to the interviewer and others
- Prepare your travel arrangements
- Leave early in case of unforeseen traffic
- Try to arrive 5-10 minutes before the scheduled time



### Remember the the five P's

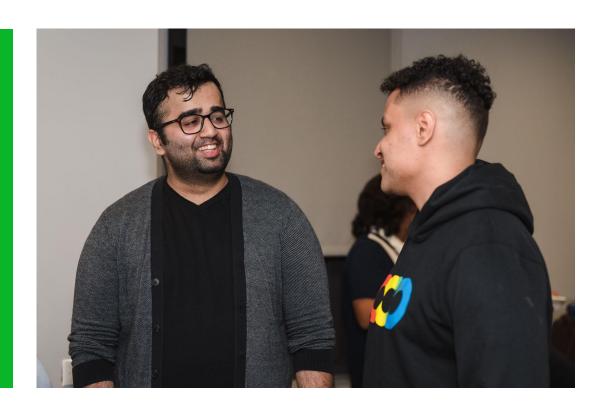
**Proper** 

**Preparation** 

**Prevents** 

**Poor** 

**Performance** 



# And last, but not least – celebrate!

- Plan something fun for afterwards
- Celebrate your accomplishment
- Give yourself the rest of the day off
- Share your win with a friend or family member
- Focus on the questions you know you aced



# About COOP P P P

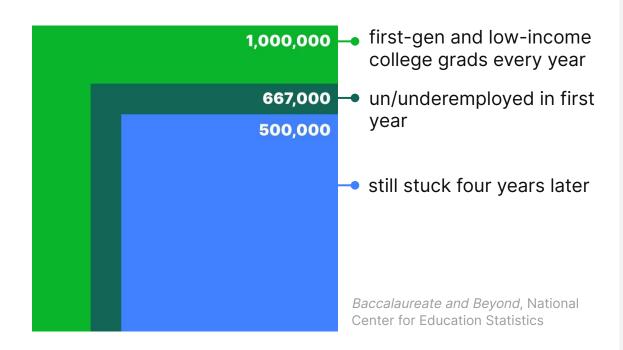








## Our challenge



2/3

**Black and Latina/o** grads un/underemployed

9x

more likely to get hired with an **internal referral** 

**6**x

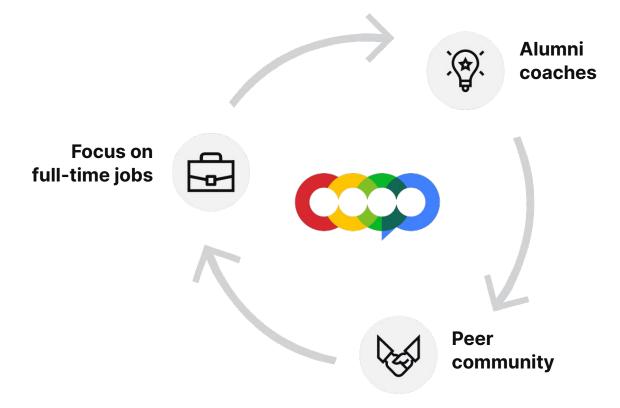
stronger network based on **zip code and school** 

#### **Our mission and vision**

COOP **overcomes underemployment** through digital skills and peer connections.

By connecting peers with one another and near-peer alumni, COOPers gain the **skills and network** they need for **the careers** they deserve.

### How will we achieve this?





#### **Head Heart Hustle**



## Head



## Heart



## Hustle

Digital Marketing
Data Analytics
Financial Services

Communication
Diversity and Inclusion
Networking
Community Building
Mental Wellness

Resumes
LinkedIn
Emails
Cover Letters
Interviewing
20+ Job Apps
Financial Empowerment

100 hours

50 hours

50 hours



## Career tracks: Skills and career paths



# Digital Marketing

- Digital Marketing intro
- Spreadsheets
- SEO
- SEM
- Paid social
- Media planning
- Programmatic

#### Career paths

- Assistant Media Planner/Buyer
- Programmatic Coordinator
- Paid Social/Search Associate



#### Data Analytics

- Data Analytics intro
- Excel
- SQL
- Python
- Tableau
- Data-driven presentations

#### **Career paths**

- Data Analyst
- Associate/Junior Analyst
- Business Intelligence Specialist



# Financial Services

- Financial basics
- Advanced Excel
- SQL
- Python
- Tableau
- Data-driven presentations
- Finance applications

#### **Career paths**

- Financial Analyst
- Asset Management
- Operations Analyst

## Program schedule - 90%+ attendance required

**New York City** 

Monday - Thursday 6:30-9:30 p.m. ET

- Hybrid and virtual options for the Digital
   Marketing and Data Analytics tracks
- Financial Services will be entirely virtual
- Candidates will have the option to choose their preference in the application
- 25% of the program will be in-person for the hybrid option
- Location will be in downtown Manhattan, close to the World Trade Center
- Benefits of hybrid:
  - In-person connection-building with your cohort
  - Live support from your captains and program managers



## **Program and alumni benefits**

# While in our fully-funded program, you will have the following:

- Wrap around program support
- Personal and professional development
- Mental health resources
- Financial empowerment workshops
- Certifications
- Access to the almost 5,000 alumni in our community

# As an alumni of our program, you will have the following:

- Eligibility for our paid, part-time captain roles
- Career development workshops and ongoing community events
- Support from our Alumni, Partnerships, and Social Work teams
- COOP Alumni Workshop Series
- Access to curriculum and materials across all tracks



#### **Alumni outcomes**

4/5

alumni employed within one year

\$50k

median income at one year, **\$75k** at five years

5k

individuals served to date over our six locations



## **Alumni employers**









































# **Program Eligibility**



First-generation college grad: You (or a sibling) are the first in your immediate family to earn a bachelor's degree in the United States.

or



**Financial aid recipient:** You qualified for Pell grants or state financial aid for most, or all, of your time in college.

#### You must meet ALL of the following:

- Earned your bachelor's degree from a U.S. institution between 2/15/2014 and 2/15/2024
- Unemployed or underemployed
- Be 21 years of age by 2/15/2024
- Live within a two hour commute of a COOP region
- U.S. citizen or legally permitted to work in the U.S. with no restrictions



## Important dates | spring 2024

11/30

1/18

2/15

6/6

Early action deadline

Submit your application for an early decision.

**Application** deadline

Your application must be submitted prior to deadline.

**Program start date** 

The first day of program.

**Program end date** 

The last day of program.

#### **Interested?**

Fill out our interest form and sign up for a FULL Information Session to learn more about the program.



## **Next steps and requirements**

#### **Apply**

Fill out application

# **Submit** documents

Submit docs before the group interview

#### **Prepare**

Schedule and prepare for your group interview

# **Group** interview

Complete interview and wait for decision



### **Supplemental documents**

**Bachelor's degree** 

Transcript or diploma with date of graduation

**About me slide** 

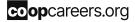
One Google Slide about you

**Income verification** 

Most recent pay stub

**U.S.** work authorization

Passport, Real ID, or driver's license and social security card or birth certificate



#### **Contact Info**



**Recruiting Manager, New York City** 

**Emikhe Tisor** emikhe@coopcareers.org

# Thank you!

#### coopcareers

COOP CAREERS INC.

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